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|----------------|---|----|------|-------------------|----|----|------|
| Sent on | 01 | 31 | 2019 | Expires on | 02 | 19 | 2019 |
| From | Parts Operations | | | | | | |
| Subject | 2015-19 TLX, 16-18 MDX Fuel Pump Ordering | | | | | | |

On Wednesday January 30th, American Honda announced a safety recall and stop sale for certain 2015-19 TLX, 2016-18 MDX vehicles equipped with the 3.5L V6 engine relating to low pressure fuel pump failure.

As mentioned in the previous iN message and the current service bulletin 19-011, all vehicles require software update for the fuel injection control unit. If the vehicle has a confirmed stall stored in onboard snapshot data, replace the low pressure fuel pump.

American Honda expects few vehicles will require pump replacement and dealers were asked to not order replacement fuel pumps unless a vehicle with a confirmed stall is identified. However within a few hours after bulletin release, American Honda saw dealer demand exceeded expected failures for the campaign.

Because of the excessive and unnecessary ordering of the fuel pumps, American Honda has temporarily restricted the pump from dealer ordering. All current/pending dealer orders have been canceled.

After performing the inspection procedure according to bulletin 19-011, if a fuel pump replacement is necessary, effective Thursday January 31st you must follow the steps below to receive fuel pumps.

To request replacement fuel pumps, you must email Part_Release@ahm.honda.com. Please include the following:

1. Dealer Number
2. VIN number in email and a picture of the VIN in the door frame
3. Vehicle mileage
4. Picture of the onboard snapshot showing a stalled condition
5. Reason for replacement (if not stalled condition)

Once confirmation is made that the vehicle requires a new fuel pump, an order will be issued on behalf of the dealer. If fuel pumps are required for other repairs, provide reason for need and send email to the above.

Thank you,

American Honda Parts Operations

NG/ms