



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 15, 2018

Mr. John Turley  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd  
Torrance, CA 90501

NEF-150SS  
18V-663

**Subject:** Magnet Becomes Dislodged Reducing Steering Ability

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/CIVIC/2017-2018  
HONDA/CR-V/2017-2018

**Mfr's Report Date:** September 27, 2018

**NHTSA Campaign Number:** 18V-663

**Components:**

STEERING:ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 54

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2017-2018 Honda Civic and CR-V vehicles. The magnet that controls the torque sensor output signal for the electronic power steering system may not be properly secured, allowing the magnet to become dislodged. During a full lock turn, the dislodged magnet may cause steering assist to be applied in the opposite direction.

**Consequence:**

The unintended steering input reduces vehicle maneuverability and increases the risk of a crash.

**Remedy:**

Honda will notify owners, and dealers will replace the steering gearbox assembly, free of charge. The recall is expected to begin November 5, 2018. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are C2N, P2O.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement