

## View Message

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**From** Brad Ortloff, Manager of Auto Campaigns and Recalls

**Subject** Stop Sale/Safety Recall:17Civic 5 Dr, Type R SP Seat-Back Pad Missing Slit

**DATE:** April 27, 2018

**TO:** All American Honda Sales, Service & Parts Managers and Personnel

**FROM:** Brad Ortloff, Manager of Auto Campaigns and Recalls

**RE:** Stop Sale/Safety Recall: 2017 Civic Service Part Front Seat-Back Pad Missing Slit

On April 26, 2018, American Honda notified NHTSA of a **Stop Sale** and **Safety Recall** for a limited number of model year 2017 Civic 5-Door (68 units) and 2017 Civic Type R (1 unit) for concerns related to service part front seat-back pad(s). **Refer to the eResponsibility report or do an iN VIN inquiry status to determine which vehicles in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

#### Basic Concern

Due to a manufacturing error, service part seat-back pads without a slit were installed on the driver's seat, front passenger's seat, or both which may prevent the side airbag(s) from properly inflating, increasing the risk of injury in the event of a crash.

#### Repair

Affected vehicles require seat-back pad replacement of the driver's seat, front passenger's seat, or both, with properly manufactured parts.

#### Service Bulletin

Service bulletins 18-061, *Safety Recall: Driver's and Front Passenger Seat-back Replacement (Service Part) Pad*, 18-062, *Safety Recall: Driver's Seat-back Replacement (Service Part) Pad*, or 18-063, *Safety Recall: Front Passenger's Seat-back Replacement (Service Part) Pad*(as appropriate according to the iN VIN inquiry status) will be posted to the Service Information System on Friday, April 27, 2018. Each includes parts, repair, and warranty information related to this recall.

#### Parts

Parts are currently available through the controlled parts ordering system.

#### Warranty

Warranty information is covered in service bulletins 18-061, 18-062 or 18-063. Be sure to do the correct repair as indicated on the iN VIN inquiry status. Any incorrectly performed repairs will be debited.

#### Customer Notification

American Honda expects to complete initial customer notification by mid-June 2018.

As always, make sure to do an iN VIN inquiry status to determine if a vehicle is eligible for this (or any) open recall.