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Sent on	04	11	2018	Expires on	06	29	2018
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	UPDATE: Stop Sale/ Safety Recall:18 Pilot and Ridgeline Seats Rail Slide Rivets
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DATE: April 11, 2018

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Stop Sale/Safety Recall: 2018 Pilot and Ridgeline Front Seats Rail Slide Rivets

On April 6, 2018, American Honda announced a **Stop Sale** and **Safety Recall** for a limited number of 2018 Pilot and Ridgeline vehicles due to concerns with seat frame rivets installed in both front seats. [Refer to your eResponsibility report or do an iN VIN inquiry to determine if any vehicles in your inventory are affected.](#)

Placeholder service bulletin 18-042, *Safety Recall: Front Seat Frame Rivets* was revised to include parts information, warranty claim information, and repair procedures. An initial parts allocation has been made beginning Wednesday, April 11, and an additional allocation will be made on Friday, April 13, 2018. Parts are expected to be available for order via the controlled parts order system by Friday, April 20, 2018. An iN message will be issued to announce controlled parts ordering availability.

Check the iN VIN Status Inquiry to determine eligibility for any open campaigns.